Working Draft



General Assembly

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Bill No.

LCO No. 3920

Referred to Committee on

Introduced by: REP. ARCONTI, 109th Dist. SEN. NEEDLEMAN, 33rd Dist. REP. FERRARO, 117th Dist. SEN. FORMICA, 20th Dist.

AN ACT CONCERNING EMERGENCY RESPONSE BY ELECTRIC DISTRIBUTION COMPANIES AND REVISING THE REGULATION OF OTHER PUBLIC UTILITIES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. (NEW) (*Effective from passage*) (a) (1) For the purposes of this section, "electric distribution company" has the same meaning as provided in section 16-1 of the general statutes and "emergency" has the same meaning as provided in section 16-32e of the general statutes.

5 (2) "Resilience" means the ability to prepare for and adapt to changing 6 conditions and withstand and recover rapidly from deliberate attacks, 7 accidents or naturally occurring threats or incidents, including, but not 8 limited to, threats or incidents associated with the impacts of climate

9 change.

10 (b) Not later than September 1, 2022, the Public Utilities 11 Regulatory Authority shall initiate a proceeding to investigate, develop 12 and adopt a framework for implementing performance-based 13 regulation of each electric distribution company. Such framework 14 adopted by the authority shall: (1) Establish standards and metrics for 15 measuring such electric distribution company's performance of 16 objectives that are in the interest of ratepayers or benefit the public, 17 which may include, but not be not limited safety, to, 18 reliability, emergency response, cost efficiency, affordability, equity, 19 customer satisfaction, municipal engagement, resilience 20 and advancing the state's environmental and policy goals, including, 21 but not limited to, those goals established in section 22a-200a of the 22 general statutes, in the Integrated Resources Plan approved pursuant to 23 section 16a-3a of the general statutes and in the Comprehensive Energy 24 Strategy prepared pursuant to section 16a-3d of the general statutes; (2) 25 identify the manner, including the timeframe and extent, in which such 26 standards and metrics shall be used to apply the principles and 27 guidelines set forth in section 16-19e of the general statutes and to 28 determine the relative adequacy of the company's service and the 29 reasonableness and adequacy of rates proposed and considered 30 pursuant to section 16-19a of the general statutes; and (3) identify 31 specific mechanisms to be implemented to align utility performance 32 with the standards and metrics adopted pursuant to this section and 33 subsection (b) of section 16-19a of the general statutes, including, but not 34 limited to, reviewing the effectiveness of the electric distribution 35 company's revenue decoupling mechanism. The authority may 36 also initiate a proceeding to investigate, develop and adopt a framework 37 for implementation of performance-based regulation for gas and water 38 companies, as defined by section 16-1 of the general statutes, consistent 39 with the requirements and provisions of this section.

40 Sec. 2. Subsection (a) of section 16-19 of the general statutes is 41 repealed and the following is substituted in lieu thereof (*Effective from*

42 *passage*):

43 (a) No public service company may charge rates in excess of those 44 previously approved by the Public Utilities Control Authority or the 45 Public Utilities Regulatory Authority, except that any rate approved by 46 the Public Utilities Commission, the Public Utilities Control Authority 47 or the Public Utilities Regulatory Authority shall be permitted until 48 amended by the Public Utilities Regulatory Authority, that rates not 49 approved by the Public Utilities Regulatory Authority may be charged 50 pursuant to subsection (b) of this section, and that the hearing 51 requirements with respect to adjustment clauses are as set forth in 52 section 16-19b. For water companies, existing rates shall include the 53 amount of any adjustments approved pursuant to section 16-262w since 54 the company's most recent general rate case, provided any adjustment 55 amount shall be separately identified in any customer bill. Each public 56 service company shall file any proposed amendment of its existing rates 57 with the authority in such form and in accordance with such reasonable 58 regulations as the authority may prescribe. Each electric distribution, 59 gas or telephone company filing a proposed amendment shall also file 60 with the authority an estimate of the effects of the amendment, for 61 various levels of consumption, on the household budgets of high and 62 moderate income customers and customers having household incomes 63 not more than one hundred fifty per cent of the federal poverty level. 64 Each electric distribution company shall also file such an estimate for 65 space heating customers. Each water company, except a water company 66 that provides water to its customers less than six consecutive months in 67 a calendar year, filing a proposed amendment, shall also file with the 68 authority a plan for promoting water conservation by customers in such 69 form and in accordance with a memorandum of understanding entered 70 into by the authority pursuant to section 4-67e. Each public service 71 company shall notify each customer who would be affected by the 72 proposed amendment, by mail, at least one week prior to the first public 73 hearing thereon, but not earlier than six weeks prior to such first public 74 hearing, that an amendment has been or will be requested. Such notice

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75 shall also indicate (1) the date, time and location of any scheduled public 76 hearing, (2) a statement that customers may provide written comments 77 regarding the proposed amendment to the Public Utilities Regulatory 78 Authority or appear in person at any scheduled public hearing, (3) the 79 Public Utilities Regulatory Authority telephone number for obtaining 80 information concerning the schedule for public hearings on the 81 proposed amendment, and (4) whether the proposed amendment 82 would, in the company's best estimate, increase any rate or charge by 83 twenty per cent or more, and, if so, describe in general terms any such 84 rate or charge and the amount of the proposed increase, provided no 85 such company shall be required to provide more than one form of the 86 notice to each class of its customers. In the case of a proposed 87 amendment to the rates of any public service company, the authority 88 shall hold one or more public hearings thereon, except as permitted with 89 respect to interim rate amendments by subsections (d) and (g) of this 90 section, and shall make such investigation of such proposed amendment 91 of rates as is necessary to determine whether such rates conform to the 92 principles and guidelines set forth in section 16-19e, or are unreasonably 93 discriminatory or more or less than just, reasonable and adequate, or 94 that the service furnished by such company is inadequate to or in excess 95 of public necessity and convenience, provided the authority may (A) 96 evaluate the reasonableness and adequacy of the performance or service 97 of the public service company using any applicable metrics or standards 98 adopted by the authority pursuant to section 1 of this act, and (B) 99 determine the reasonableness of the allowed rate of return of the public 100 service company based on such performance evaluation. The authority, 101 if in its opinion such action appears necessary or suitable in the public 102 interest may, and, upon written petition or complaint of the state, under 103 direction of the Governor, shall, make the aforesaid investigation of any 104 such proposed amendment which does not involve an alteration in 105 rates. If the authority finds any proposed amendment of rates to not 106 conform to the principles and guidelines set forth in section 16-19e, or 107 to be unreasonably discriminatory or more or less than just, reasonable 108 and adequate to enable such company to provide properly for the public

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109 convenience, necessity and welfare, or the service to be inadequate or 110 excessive, it shall determine and prescribe, as appropriate, an adequate 111 service to be furnished or just and reasonable maximum rates and charges to be made by such company. In the case of a proposed 112 113 amendment filed by an electric distribution, gas or telephone company, 114 the authority shall also adjust the estimate filed under this subsection of the effects of the amendment on the household budgets of the 115 116 company's customers, in accordance with the rates and charges 117 approved by the authority. The authority shall issue a final decision on 118 each rate filing within one hundred fifty days from the proposed 119 effective date thereof, provided it may, before the end of such period 120 and upon notifying all parties and intervenors to the proceedings, 121 extend the period by thirty days.

Sec. 3. Subsections (a) and (b) of section 16-19a of the general statutes
are repealed and the following is substituted in lieu thereof (*Effective October 1, 2020*):

125 (a) (1) The Public Utilities Regulatory Authority shall, at intervals of 126 not more than four years from the last previous general rate hearing of 127 each gas and electric distribution company having more than seventyfive thousand customers, conduct a complete review and investigation 128 129 of the financial and operating records of each such company and hold a 130 public hearing to determine whether the rates of each such company are 131 unreasonably discriminatory or more or less than just, reasonable and 132 adequate, or that the service furnished by such company is inadequate 133 to or in excess of public necessity and convenience or that the rates do 134 not conform to the principles and guidelines set forth in section 16-19e. 135 In making such determination, the authority shall consider the gross 136 and net earnings of such company since its last previous general rate 137 hearing, its retained earnings, its actual and proposed capital expenditures, its advertising expenses, the dividends paid to its 138 139 stockholders, the rate of return paid on its preferred stock, bonds, 140 debentures and other obligations, its credit rating, and such other 141 financial and operating information as the authority may deem

142 pertinent.

(2) The authority may conduct a general rate hearing in accordance
with subsection (a) of section 16-19, in lieu of the periodic review and
investigation proceedings required under subdivision (1) of this
subsection.

147 (b) In [the] any proceeding required under subdivision (1) of subsection (a) of this section, or in any rate hearing pursuant to section 148 149 16-19, the authority [may approve performance-based incentives to 150 encourage a gas or electric distribution company to operate efficiently 151 and provide high quality service at fair and reasonable prices] shall 152 consider the implementation of financial performance-based incentives 153 and penalties and performance-based metrics. Notwithstanding subsection (a) of this section, if the authority approves such 154 155 performance-based incentives <u>and penalties</u> for a particular company, 156 the authority shall include in such approval a framework for periodic 157 monitoring and review of the company's performance [in regard to 158 criteria specified by the authority, which shall include, but not be 159 limited to, the company's return on equity, reliability and quality of 160 service. The authority's periodic monitoring and review shall be used in 161 lieu of the periodic review and investigation proceedings required 162 under subdivision (1) of subsection (a) of this section. If the authority 163 determines in the periodic monitoring and review that a more extensive 164 review of company performance is necessary, the authority may 165 institute a further proceeding in accordance with the purposes of this 166 chapter, including a complete review and investigation described in 167 subdivision (1) of subsection (a) of this section pursuant to metrics 168 developed by the authority.

169 Sec. 4. (NEW) (*Effective from passage*) (a) Notwithstanding any 170 provision of the general statutes, in exercising its discretion regarding 171 whether to allow the recovery through rates of any portion of the 172 compensation package for executives or officers or of any portion of any 173 incentive compensation for employees of any electric distribution

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174 company, gas company or water company, as defined in section 16-1 of
175 the general statutes, the Public Utilities Regulatory Authority shall
176 consider whether to require that any such compensation that is
177 recoverable through rates be dependent upon the achievement of
178 performance targets established pursuant to section 1 of this act.

179 (b) The authority shall not permit the recovery through rates of any 180 portion of a compensation package for the chief executive officer of any 181 electric distribution company that exceeds the mean or median, as 182 determined by the authority, compensation package for chief executive 183 officers of electric distribution companies in Delaware, Maine, 184 Maryland, Massachusetts, New Hampshire, New Jersey, New York, 185 Pennsylvania, Rhode Island, Vermont, Virginia or West Virginia that 186 have similar service areas or numbers of ratepayers.

Sec. 5. (NEW) (*Effective from passage*) Not later than November 1, 2020,
the Public Utilities Regulatory Authority shall initiate a proceeding to
consider the implementation of an interim rate decrease, low-income
rates and economic development rates for nonresidential customers,
pursuant to its authority in subsection (g) of section 16-19 of the general
statutes and sections 16-19e and 16-190o of the general statutes.

Sec. 6. Subsections (a) and (b) of section 16-19 of the general statutes
are repealed and the following is substituted in lieu thereof (*Effective October 1, 2020*):

196 (a) No public service company may charge rates in excess of those 197 previously approved by the Public Utilities Control Authority or the 198 Public Utilities Regulatory Authority, except that any rate approved by 199 the Public Utilities Commission, the Public Utilities Control Authority 200 or the Public Utilities Regulatory Authority shall be permitted until 201 amended by the Public Utilities Regulatory Authority, that rates not 202 approved by the Public Utilities Regulatory Authority may be charged 203 pursuant to subsection (b) of this section, and that the hearing 204requirements with respect to adjustment clauses are as set forth in

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205 section 16-19b. For water companies, existing rates shall include the 206 amount of any adjustments approved pursuant to section 16-262w since 207 the company's most recent general rate case, provided any adjustment 208 amount shall be separately identified in any customer bill. Each public 209 service company shall file any proposed amendment of its existing rates 210 with the authority in such form and in accordance with such reasonable 211 regulations as the authority may prescribe. Each electric distribution, 212 gas or telephone company filing a proposed amendment shall also file 213 with the authority an estimate of the effects of the amendment, for 214 various levels of consumption, on the household budgets of high and 215 moderate income customers and customers having household incomes 216 not more than one hundred fifty per cent of the federal poverty level. 217 Each electric distribution company shall also file such an estimate for 218 space heating customers. Each water company, except a water company 219 that provides water to its customers less than six consecutive months in 220 a calendar year, filing a proposed amendment, shall also file with the 221 authority a plan for promoting water conservation by customers in such 222 form and in accordance with a memorandum of understanding entered 223 into by the authority pursuant to section 4-67e. Each public service 224 company shall notify each customer who would be affected by the 225 proposed amendment, by mail, at least one week prior to the first public 226 hearing thereon, but not earlier than six weeks prior to such first public 227 hearing, that an amendment has been or will be requested. Such notice 228 shall also indicate (1) the date, time and location of any scheduled public 229 hearing, (2) a statement that customers may provide written comments 230 regarding the proposed amendment to the Public Utilities Regulatory 231 Authority or appear in person at any scheduled public hearing, (3) the 232 Public Utilities Regulatory Authority telephone number for obtaining 233 information concerning the schedule for public hearings on the 234 proposed amendment, and (4) whether the proposed amendment 235 would, in the company's best estimate, increase any rate or charge by 236 twenty per cent or more, and, if so, describe in general terms any such 237 rate or charge and the amount of the proposed increase, provided no 238 such company shall be required to provide more than one form of the

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239 notice to each class of its customers. In the case of a proposed 240 amendment to the rates of any public service company, the authority 241 shall hold one or more public hearings thereon, except as permitted with 242 respect to interim rate amendments by subsections (d) and (g) of this 243 section, and shall make such investigation of such proposed amendment 244 of rates as is necessary to determine whether such rates conform to the 245 principles and guidelines set forth in section 16-19e, or are unreasonably 246 discriminatory or more or less than just, reasonable and adequate, or 247 that the service furnished by such company is inadequate to or in excess 248 of public necessity and convenience. The authority, if in its opinion such 249 action appears necessary or suitable in the public interest may, and, 250 upon written petition or complaint of the state, under direction of the 251 Governor, shall, make the aforesaid investigation of any such proposed 252 amendment which does not involve an alteration in rates. If the 253 authority finds any proposed amendment of rates to not conform to the 254 principles and guidelines set forth in section 16-19e, or to be 255 unreasonably discriminatory or more or less than just, reasonable and 256 adequate to enable such company to provide properly for the public 257 convenience, necessity and welfare, or the service to be inadequate or 258 excessive, it shall determine and prescribe, as appropriate, an adequate 259 service to be furnished or just and reasonable maximum rates and 260 charges to be made by such company. In the case of a proposed 261 amendment filed by an electric distribution, gas or telephone company, 262 the authority shall also adjust the estimate filed under this subsection of 263 the effects of the amendment on the household budgets of the 264 company's customers, in accordance with the rates and charges 265 approved by the authority. The authority shall issue a final decision on 266 each rate filing within [one] three hundred fifty days from the proposed 267 effective date thereof. [, provided it may, before the end of such period 268 and upon notifying all parties and intervenors to the proceedings, 269 extend the period by thirty days.]

(b) If the authority has not made its finding respecting an amendmentof any rate within [one] <u>three</u> hundred fifty days from the proposed

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272 effective date of such amendment thereof, [or within one hundred 273 eighty days if the authority extends the period in accordance with the 274provisions of subsection (a) of this section, such amendment may 275 become effective pending the authority's finding with respect to such 276 amendment upon the filing by the company with the authority of 277 assurance satisfactory to the authority, which may include a bond with 278 surety, of the company's ability and willingness to refund to its 279 customers with interest such amounts as the company may collect from 280 them in excess of the rates fixed by the authority in its finding or fixed 281 at the conclusion of any appeal taken as a result of a finding by the 282 authority.

Sec. 7. Subsection (b) of section 16-43 of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October*1, 2020):

286 (b) A public service company shall obtain the approval of the Public 287 Utilities Regulatory Authority to (1) issue any notes, bonds or other 288 evidences of indebtedness or securities of any nature, (2) lend or borrow 289 any moneys for a period of more than one year for any purpose other 290 than paying the expenses, including taxes, of conducting its business or 291 for the payment of dividends, or (3) amend any provision of an 292 indenture or similar financial instrument if such amendment would 293 affect the issuance or terms of any such notes, bonds or other evidences 294 of indebtedness or securities. The authority shall approve or disapprove 295 each such issue or amendment within [thirty] ninety days after the filing 296 of a written application for such approval unless the applicant agrees to 297 an extension of time. If not disapproved within said [thirty] ninety days 298 or within such extension, such issue shall be deemed to be approved. 299 The authority shall not require a company to issue its common stock 300 under terms or conditions not required by the general statutes. The 301 provisions of this subsection shall apply to a community antenna 302 television company only with regard to any noncable communications 303 services which the company may provide.

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Sec. 8. Subsection (d) of section 16-47 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October* 1, 2020):

307 (d) The Public Utilities Regulatory Authority shall investigate and 308 hold a public hearing on the question of granting its approval with 309 respect to any application made under subsection (b) or (c) of this 310 section and thereafter may approve or disapprove any such application 311 in whole or in part and upon such terms and conditions as it deems 312 necessary or appropriate. In connection with its investigation, the 313 authority may request the views of the gas, electric distribution, water, 314 telephone or community antenna television company or holding 315 company which is the subject of the application with respect to the proposed acquisition. After the filing of an application satisfying the 316 317 requirements of such regulations as the authority may adopt in 318 accordance with the provisions of chapter 54, but not later than thirty 319 business days after the filing of such application, the authority shall give 320 prompt notice of the public hearing to the person required to file the 321 application and to the subject company or holding company. Such 322 hearing shall be commenced as promptly as practicable after the filing 323 of the application, but not later than [thirty] ninety business days after the filing, and the authority shall make its determination as soon as 324 325 practicable, but not later than [one] three hundred [twenty] fifty days 326 after the filing of the application unless the person required to file the 327 application agrees to an extension of time. The authority may, in its 328 discretion, grant the subject company or holding company the 329 opportunity to participate in the hearing by presenting evidence and 330 oral and written argument. If the authority fails to give notice of its 331 determination to hold a hearing, commence the hearing, or render its 332 determination after the hearing within the time limits specified in this 333 subdivision, the proposed acquisition shall be deemed approved. In 334 each proceeding on a written application submitted under said 335 subsection (b) or (c), the authority shall, in a manner which treats all 336 parties to the proceeding on an equal basis, take into consideration (1)

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337 financial, technological and managerial suitability the and 338 responsibility of the applicant, (2) the ability of the gas, electric 339 distribution, water, telephone or community antenna television 340 company or holding company which is the subject of the application to 341 provide safe, adequate and reliable service to the public through the 342 company's plant, equipment and manner of operation if the application 343 were to be approved, and (3) for an application concerning a telephone 344 company, the effect of approval on the location and accessibility of 345 management and operations and on the proportion and number of state 346 resident employees.

347 Sec. 9. Section 16-243p of the general statutes is repealed and the 348 following is substituted in lieu thereof (*Effective October 1, 2020*):

349 (a) An electric distribution company may recover its costs and 350 investments that have been prudently incurred as well as its revenues 351 lost resulting from the provisions of sections 16-1, 16-19ff, 16-50k, 16-352 50x, 16-243h to 16-243q, inclusive, 16-244c, 16-244u, 16-244x, 16-245d, 16-353 245m, 16-245n, 16-245z, 16-262i, 16a-40l and 16a-40m and section 21 of 354 public act 05-1 of the June special session. The Public Utilities 355 Regulatory Authority shall, after a hearing held pursuant to the 356 provisions of chapter 54, determine the appropriate mechanism to 357 obtain such recovery in a timely manner which mechanism may be one 358 or more of the following: (1) Approval of rates as provided in sections 359 16-19 and 16-19e; (2) the energy adjustment clause as provided in section 360 16-19b; or (3) the federally mandated congestion charges, as defined in section 16-1. 361

362 (b) No electric distribution company shall recover its costs associated
 363 with its attendance or participation in any rate-making hearing before
 364 the authority.

365 [(b)] (c) Electric distribution companies shall be authorized to earn an
366 incentive, as provided in section 16-19kk, for costs prudently incurred
367 by such companies pursuant to this section.

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Sec. 10. Section 16-32i of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage and applicable to any emergency occurring on or after July 1, 2020*):

371 The Public Utilities Regulatory Authority shall review the 372 performance of each electric distribution company and gas company, as 373 those terms are defined in section 16-1, after any emergency, as defined 374 in section 16-32e, (1) in which more than ten per cent of any such 375 company's customers were without service for more than forty-eight 376 consecutive hours, or (2) at the authority's discretion. The authority, 377 upon a finding that any such company failed to comply with any 378 standard of acceptable performance in emergency preparation or 379 restoration of service in an emergency, adopted pursuant to section 16-380 32h, or with any order of the authority, shall make orders, after a hearing 381 that is conducted as a contested case in accordance with chapter 54, to 382 enforce such standards or orders and may levy civil penalties against 383 such company, pursuant to section 16-41, not to exceed a total of [two 384 and one-half] ten per cent of such electric distribution or gas company's 385 annual distribution revenue, for noncompliance in any such emergency. 386 In determining the amount of any penalty, the authority shall consider 387 whether such company received approval and reasonable funding allowances, as determined by the authority, from the authority to meet 388 389 infrastructure resiliency efforts improve such company's to 390 performance. Any such penalty shall be assessed in the form of [a credit 391 to] credits to the accounts of ratepayers of such electric distribution or 392 gas company. Any such penalty shall not be included as an operating 393 expense of such company for purposes of ratemaking.

Sec. 11. (NEW) (*Effective from passage and applicable to any emergency occurring on or after July 1, 2020*) (a) For the purposes of this section, "emergency" has the same meaning as provided in section 16-32e of the general statutes and "electric distribution company" has the same meaning as provided in section 16-1 of the general statutes.

399 (b) Notwithstanding any other provision of the general statutes, each

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400 electric distribution company shall provide to each residential customer 401 of such company a credit of one hundred twenty-five dollars on the 402 balance of such customer's account for each day of service outage that 403 occurs more than seventy-two consecutive hours after the occurrence of 404 an emergency. 405 (c) This section shall not apply to an emergency resulting in a number of service outages greater than eight hundred seventy thousand. 406 407 (d) Any costs incurred by an electric distribution company pursuant 408 to this section shall not be recoverable. 409 Sec. 12. (NEW) (Effective from passage) (a) For the purposes of this 410 section, "electric distribution company" has the same meaning as 411 provided in section 16-1 of the general statutes. 412 (b) Each electric distribution company shall provide compensation in 413 an amount not to exceed five hundred dollars for any medication that

414 expires or spoils due to a service outage that lasts more than seventy-415 two consecutive hours in duration.

416 (c) Each electric distribution company shall provide compensation in 417 an amount not to exceed five hundred dollars for any food that expires 418 or spoils due to a service outage that lasts more than seventy-two 419 consecutive hours in duration. For food losses greater than two hundred 420 fifty dollars, evidence of actual payment for the food shall be submitted 421 to the electric distribution company. Upon receipt of such evidence, the 422 electric distribution company shall provide the compensation to the 423 residential customer. Such evidence shall include, but is not limited to, 424 itemized receipts.

(d) Not later than March 1, 2021, each electric distribution company
shall submit to the Public Utilities Regulatory Authority for approval a
proposed plan for its administrative process to implement the
compensation reimbursement pursuant to this section.

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429 (e) Any costs incurred by an electric distribution company pursuant430 to this section shall not be recoverable.

(f) Any person aggrieved by an electric distribution company's
violation of this section may bring a civil action to recover damages in
the Superior Court.

434 Sec. 13. (NEW) (*Effective from passage*) (a) As used in this section, 435 "electric distribution company" has the same meaning as provided in 436 section 16-1 of the general statutes.

(b) Not later than January 1, 2021, each electric distribution company
shall submit to the joint standing committee of the General Assembly
having cognizance of matters relating to energy, in accordance with the
provisions of section 11-4a of the general statutes, and the Public
Utilities Regulatory Authority the following:

442 (1) A cost-benefit analysis identifying the resources expended in 443 response to the last five storm events classified as a level three, four or 444 five. Such analysis shall include a review of the number of line crew 445 workers and shall distinguish between line crew workers (A) directly 446 employed by the electric distribution company and working full time 447 within the state, (B) directly employed by the electric distribution 448 company working primarily in another state, and (C) hired as 449 contractors or subcontractors.

450 (2) An analysis of any such company's (A) estimates concerning 451 potential damage and service outages prior to the last five storm events 452 classified as a level three, four or five, (B) damage and service outage 453 assessments after the last five storm events classified as a level three, 454 four or five, (C) restoration management after the last five storm events 455 classified as a level three, four or five, including access to alternate 456 restoration resources via regional and reciprocal aid contracts, (D) 457 planning for at-risk and vulnerable customers, (E) communication 458 policies with state and local officials and customers, including 459 individual customer restoration estimates and the accuracy of such

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460 estimates, (F) infrastructure, facilities and equipment, which shall 461 include, but not be limited to, an examination of (i) whether such 462 infrastructure, facilities and equipment are in good repair and capable 463 of meeting operational standards, (ii) whether such company is 464 following standard industry practice concerning operation and 465 maintenance of such infrastructure, facilities and equipment, (iii) the age 466 and condition of such infrastructure, facilities and equipment, (iv) 467 whether maintenance of such infrastructure, facilities and equipment 468 has been delayed, and (v) whether such company had access to 469 adequate replacement equipment for such infrastructure, facilities and 470 equipment during the course of the last five storm events classified as a 471 level three, four or five, and (G) compliance with any emergency 472 response standards adopted by the authority.

(c) Not later than January 1, 2021, the authority shall initiate a docket,
or incorporate into an existing docket, to review the report provided by
each electric distribution company pursuant to subsection (b) of this
section. The authority shall submit the final decision of such docket, in
accordance with the provisions of section 11-4a of the general statutes,
to the joint standing committee of the General Assembly having
cognizance of matters relating to energy.

480 (d) After issuing its final decision in the docket initiated pursuant to 481 subsection (c) of this section, the authority shall establish standards for 482 minimum staffing levels for any electric distribution company for 483 outage planning and restoration personnel, including linemen, 484 technicians and system engineers, tree trimming crews and personnel 485 responsible for directing operations and communicating with state, 486 municipal and regional officials. Such staffing standards may reflect 487 different staffing levels based on the severity of any emergency.

(e) The authority may establish as it deems fit any other standards for
acceptable performance by any electric distribution company to ensure
the reliability of such company's services in any emergency and to
prevent, minimize and restore any long-term service outages or

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492 disruptions caused by such emergency.

(f) The authority, upon a finding that any electric distribution
company failed to comply with any standard of acceptable performance
adopted pursuant to this section or any order of the authority, shall
make orders to enforce such standards and may levy civil penalties
against such company, pursuant to section 16-41 of the general statutes.
Any such penalty shall not be included as an operating expense of such
company for purposes of ratemaking.

Sec. 14. (NEW) (*Effective October 1, 2020*) (a) Not later than January 1,
2021, each electric distribution company shall open, operate and staff all
regional service centers available to such company.

503 (b) Such regional service centers shall be staffed with Connecticut-504 based grid and powerline service workers directly employed by the 505 electric distribution company and supervised by a permanent, 506 Connecticut-based incident command management team.

507 (c) The authority may, in accordance with subsection (b) of this 508 section, require an independent audit concerning the retainment or 509 hiring of Connecticut-based grid and powerline service workers directly 510 employed by the electric distribution company and supervised by a 511 permanent, Connecticut-based incident command management team.

512 Sec. 15. Subsection (a) of section 16-41 of the general statutes is 513 repealed and the following is substituted in lieu thereof (*Effective from* 514 *passage*):

(a) Each (1) public service company and its officers, agents and
employees, (2) electric supplier or person providing electric generation
services without a license in violation of section 16-245, and its officers,
agents and employees, (3) certified telecommunications provider or
person providing telecommunications services without authorization
pursuant to sections 16-247f to 16-247h, inclusive, and its officers, agents
and employees, (4) person, public agency or public utility, as such terms

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522 are defined in section 16-345, subject to the requirements of chapter 293, 523 (5) person subject to the registration requirements under section 16-524 258a, (6) cellular mobile telephone carrier, as described in section 16-525 250b, (7) Connecticut electric efficiency partner, as defined in section 16-526 243v, (8) company, as defined in section 16-49, and (9) entity approved 527 to submeter pursuant to section 16-19ff shall obey, observe and comply 528 with all applicable provisions of this title and each applicable order 529 made or applicable regulations adopted by the Public Utilities 530 Regulatory Authority by virtue of this title as long as the same remains 531 in force. Any such company, electric supplier, certified telecommunications provider, cellular mobile telephone carrier, 532 533 Connecticut electric efficiency partner, entity approved to submeter, 534 person, any officer, agent or employee thereof, public agency or public 535 utility which the authority finds has failed to obey or comply with any 536 such provision of this title, order or regulation shall be fined, ordered to 537 pay restitution to customers or ordered to pay a combination of a fine and restitution by order of the authority in accordance with the penalty 538 539 prescribed for the violated provision of this title or, if no penalty is 540 prescribed, not more than ten thousand dollars for each offense, except 541 that the penalty shall be a fine, restitution to customers or a combination 542 of a fine and restitution of not more than forty thousand dollars for 543 failure to comply with an order of the authority made in accordance 544 with the provisions of section 16-19 or 16-247k or within thirty days of 545 such order or within any specific time period for compliance specified 546 in such order. The authority may direct a portion of any fine levied 547 pursuant to this section to be paid to a nonprofit agency engaged in 548 energy assistance programs named by the authority in its decision or 549 notice of violation. Each distinct violation of any such provision of this 550 title, order or regulation shall be a separate offense and, in case of a 551 continued violation, each day thereof shall be deemed a separate 552 offense. Each such penalty and any interest charged pursuant to 553 subsection (g) or (h) of section 16-49 shall be excluded from operating 554 expenses for purposes of rate-making.

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555 Sec. 16. Section 16a-3a of the 2020 supplement to the general statutes 556 is repealed and the following is substituted in lieu thereof (*Effective* 557 *October 1, 2020*):

558 (a) The Commissioner of Energy and Environmental Protection [, in 559 consultation with the electric distribution companies,] shall consider, in 560 its review of the state's energy and capacity resource assessment [and approve] in the Integrated Resources Plan, whether there is a need for 561 562 the procurement of energy resources, including, but not limited to, 563 conventional and renewable generating facilities, energy efficiency, load 564 management, demand response, combined heat and power facilities, 565 distributed generation and other emerging energy technologies to meet 566 the projected requirements of customers in a manner that minimizes the 567 cost of all energy resources to customers over time and maximizes 568 consumer benefits consistent with the state's environmental goals and 569 standards, including, but not limited to, the state's greenhouse gas 570 reduction goals established in section 22a-200a. The Integrated 571 Resources Plan shall seek to lower the cost of electricity while meeting 572 such environmental goals and standards in the most cost-effective 573 manner.

574 (b) On or before January 1, 2020, and biennially thereafter, the 575 Commissioner of Energy and Environmental Protection [, in consultation with the electric distribution companies,] shall prepare an 576 577 assessment of (1) the energy and capacity requirements of customers for 578 the next three, five and ten years, (2) the manner of how best to eliminate 579 growth in electric demand, (3) how best to level electric demand in the 580 state by reducing peak demand and shifting demand to off-peak 581 periods, (4) the impact of current and projected environmental 582 standards, including, but not limited to, those related to greenhouse gas 583 emissions and the federal Clean Air Act goals and how different 584 resources could help achieve those standards and goals, (5) energy 585 security and economic risks associated with potential energy resources, 586 [and] (6) the estimated lifetime cost and availability of potential energy 587 resources, and (7) in the next Integrated Resources Plan adopted after

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588 September 15, 2020, whether the wholesale market structure in effect at

- 589 <u>the time of such plan's adoption is compatible with achieving the policy</u>
- 590 <u>objectives assessed pursuant to this section</u>.

591 (c) Resource needs shall first be met through all available energy 592 efficiency and demand reduction resources that are cost-effective, reliable and feasible. The projected customer cost impact of any 593 594 demand-side resources considered pursuant to this subsection shall be 595 reviewed on an equitable basis with nondemand-side resources. The 596 Integrated Resources Plan shall specify (1) the total amount of energy 597 and capacity resources needed to meet the requirements of all 598 customers, (2) the extent to which demand-side measures, including 599 efficiency, conservation, demand response and load management can 600 cost-effectively meet these needs in a manner that ensures equity in 601 benefits and cost reduction to all classes and subclasses of consumers, 602 (3) needs for generating capacity and transmission and distribution 603 improvements, (4) how the development of such resources will reduce 604 and stabilize the costs of electricity to each class and subclass of 605 consumers, and (5) the manner in which each of the proposed resources 606 should be procured, including the optimal contract periods for various 607 resources.

608 (d) The Integrated Resources Plan shall consider: (1) Approaches to 609 maximizing the impact of demand-side measures; (2) the extent to 610 which generation needs can be met by renewable and combined heat 611 and power facilities; (3) the optimization of the use of generation sites 612 and generation portfolio existing within the state; (4) fuel types, 613 diversity, availability, firmness of supply and security and 614 environmental impacts thereof, including impacts on meeting the state's 615 greenhouse gas emission goals; (5) reliability, peak load and energy 616 forecasts, system contingencies and existing resource availabilities; (6) 617 import limitations and the appropriate reliance on such imports; (7) the 618 impact of the Integrated Resources Plan on the costs of electric 619 customers; and (8) the effects on participants and nonparticipants. Such 620 plan shall include options for lowering the rates and cost of electricity.

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621 (e) In approving the Integrated Resources Plan, the Commissioner of 622 Energy and Environmental Protection shall conduct an uncontested 623 proceeding that shall include not less than one public meeting and one 624 technical meeting at which technical personnel shall be available to 625 answer questions. Such meetings shall be transcribed and posted on the 626 department's Internet web site. Not less than fifteen days before any 627 such public meeting and thirty days before any such technical meeting, 628 said commissioner shall publish notice of either such meeting and post 629 the text of the proposed Integrated Resources Plan on the department's 630 Internet web site. Notice of such public meeting or technical meeting 631 may also be published in one or more newspapers having state-wide 632 circulation if deemed necessary by the commissioner. Such notice shall 633 state the date, time, and place of the meeting, the subject matter of the 634 meeting and time period during which comments may be submitted to 635 said commissioner, the statutory authority for the proposed Integrated 636 Resources Plan and the location where a copy of the proposed plan may 637 be obtained or examined. Said commissioner shall provide a time period 638 of not less than sixty days from the date the notice is published on the 639 department's Internet web site for public review and comment. Said 640 commissioner shall consider fully all written and oral comments 641 concerning the proposed Integrated Resources Plan after all public 642 meetings and before approving the final plan. Said commissioner shall 643 (1) notify by electronic mail each person who requests such notice, and 644 (2) post on the department's Internet web site the electronic text of the 645 final Integrated Resources Plan and a report summarizing all public 646 comments and the changes made to the final plan in response to such 647 comments and the reasons therefor. The commissioner shall submit the 648 final Integrated Resources Plan by electronic means, or as requested, to 649 the joint standing committees of the General Assembly having 650 cognizance of matters relating to energy and the environment. Said 651 commissioner may modify the Integrated Resources Plan to correct 652 clerical errors at any time without following the procedures outlined in 653 this subsection.

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654 (f) Not later than two years after the adoption of the Integrated 655 Resources Plan, and every two years thereafter, the Commissioner of 656 Energy and Environmental Protection shall report to the joint standing 657 committees of the General Assembly having cognizance of matters 658 relating to energy and the environment regarding goals established and 659 progress toward implementation of said plan, as well as any 660 recommendations concerning such plan. Any such report may be 661 submitted electronically.

662 (g) All reasonable costs associated with the department's 663 development of the resource assessment and the Integrated Resources 664 Plan shall be recoverable through the assessment in section 16-49. All 665 electric distribution companies' reasonable <u>and prudent</u> costs associated 666 with the development of the plan shall be recoverable through a 667 reconciling nonbypassable component of electric rates as determined by 668 the [authority] <u>Public Utilities Regulatory Authority</u>.

(h) In the event that the Integrated Resources Plan approved by the
Commissioner of Energy and Environmental Protection contains any
provision the implementation of which requires funding through new
or amended rates or charges, the [Public Utilities Regulatory Authority]
<u>authority</u> may open a proceeding to review such provision, in
accordance with the procedures established in sections 16-19 and 16-19e,
to ensure that rates remain just and reasonable.

676 (i) For the Integrated Resources Plan next approved after June 14, 677 2018, the department shall include recommendations for the creation of 678 a portfolio standard for thermal energy that may include, but not be 679 limited to, biodiesel that is blended into home heating oil, provided the 680 department shall consult with representatives of the heating oil industry 681 of biodiesel producers during the development such and 682 recommendations.

(j) For the Integrated Resources Plan next approved after January 1,2019, the department shall determine (1) the quantity of energy the

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685 Commissioner of Energy and Environmental Protection may seek in any 686 solicitation or solicitations of proposals initiated on or after January 1, 687 2020, pursuant to section 16a-3n, provided the quantity of energy sought 688 in any such solicitations in the aggregate shall be from resources that have a total nameplate capacity rating of not more than two thousand 689 690 megawatts in the aggregate, less any energy purchased pursuant to 691 section 16a-3n on or before December 31, 2019; and (2) the timing and 692 schedule of any solicitation or solicitations of proposals initiated on or 693 after January 1, 2020, pursuant to section 16a-3n, provided such 694 schedule shall provide for the solicitation of resources with a nameplate 695 capacity rating of two thousand megawatts in the aggregate, less any 696 energy purchased pursuant to section 16a-3n on or before December 31, 697 2019, by December 31, 2030. Such determinations shall be based on 698 factors including, but not limited to, electricity system needs identified 699 by the Integrated Resources Plan, including, but not limited to, capacity, 700 winter reliability, progress in meeting the goals in the Global Warming 701 Solutions Act pursuant to section 22a-200a, the priorities of the 702 Comprehensive Energy Strategy adopted pursuant to section 16a-3d, 703 positive impacts on the state's economic development, opportunities to 704 coordinate procurement with other states, forecasted trends in 705 technology costs and impacts on the state's ratepayers.

706 (k) Not later than January 15, 2021, the Commissioner of Energy and 707 Environmental Protection shall submit a report to the joint standing committee of the General Assembly having cognizance of matters 708 709 relating to energy (1) evaluating whether Connecticut's reliance on the 710 wholesale energy markets administered by the regional independent 711 system operator, as defined in section 16-1, benefits Connecticut ratepayers, and (2) recommending alternative approaches to better meet 712 713 Connecticut's need for clean, reliable and affordable electricity 714 generation supply in a manner that leverages competition, reduces 715 ratepayer risk and achieves the state's public policy goals, including, but 716 not limited to, pursuant to section 22a-200a.

⁷¹⁷ Sec. 17. Subsection (h) of section 16-2450 of the general statutes is

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repealed and the following is substituted in lieu thereof (*Effective October1*, 2020):

720 (h) (1) Any third-party agent who contracts with or is otherwise 721 compensated by an electric supplier to sell electric generation services, 722 or contracts with or is compensated by an agent or third-party marketer 723 of the electric supplier to sell electric generation services for the electric supplier, shall be a legal agent of the electric supplier. No third-party 724 725 agent may sell electric generation services on behalf of an electric 726 supplier unless (A) the third-party agent is an employee or independent 727 contractor of such electric supplier, and (B) the third-party agent has 728 received appropriate training directly from such electric supplier.

729 (2) All sales and solicitations of electric generation services by an 730 electric supplier, aggregator or agent of an electric supplier or 731 aggregator to a customer with a maximum demand of one hundred 732 kilowatts or less conducted and consummated entirely by mail, door-to-733 door sale, telephone or other electronic means, during a scheduled 734 appointment at the premises of a customer or at a fair, trade or business 735 show, convention or exposition in addition to complying with the 736 provisions of subsection (e) of this section shall:

737 (A) For any sale or solicitation, including from any person 738 representing such electric supplier, aggregator or agent of an electric 739 supplier or aggregator (i) identify the person and the electric generation 740 services company or companies the person represents; (ii) provide a 741 statement that the person does not represent an electric distribution 742 company; (iii) explain the purpose of the solicitation; and (iv) explain all 743 rates, fees, variable charges and terms and conditions for the services 744 provided; and

(B) For door-to-door sales to customers with a maximum demand of
one hundred kilowatts, which shall include the sale of electric
generation services in which the electric supplier, aggregator or agent of
an electric supplier or aggregator solicits the sale and receives the

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749 customer's agreement or offer to purchase at a place other than the 750 seller's place of business, be conducted (i) in accordance with any 751 municipal and local ordinances regarding door-to-door solicitations, (ii) 752 between the hours of ten o'clock a.m. and six o'clock p.m. unless the 753 customer schedules an earlier or later appointment, and (iii) with both 754 English and Spanish written materials available. Any representative of 755 an electric supplier, aggregator or agent of an electric supplier or 756 aggregator shall prominently display or wear a photo identification 757 badge stating the name of such person's employer or the electric 758 supplier the person represents and shall not wear apparel, carry 759 equipment or distribute materials that includes the logo or emblem of 760 an electric distribution company or contains any language suggesting a 761 relationship that does not exist with an electric distribution company, 762 government agency or other supplier.

763 (3) No electric supplier, aggregator or agent of an electric supplier or 764 aggregator shall (A) advertise or disclose the price of electricity to 765 mislead a reasonable person into believing that the electric generation 766 services portion of the bill will be the total bill amount for the delivery 767 of electricity to the customer's location, or (B) make any statement, oral 768 or written, suggesting a prospective customer is required to choose a supplier. When advertising or disclosing the price for electricity, the 769 770 electric supplier, aggregator or agent of an electric supplier or 771 aggregator shall (i) disclose the electric distribution company's current 772 charges, including the competitive transition assessment and the 773 systems benefits charge, for that customer class, and (ii) indicate, using 774 at least a ten-point font size, in a conspicuous part of any advertisement 775 or disclosure that includes an advertised price, (I) the expiration of such 776 advertised price, and (II) any fixed or recurring charge, including, but 777 not limited to, any minimum monthly charge.

(4) No entity, including an aggregator or agent of an electric supplier
or aggregator, who sells or offers for sale any electric generation services
for or on behalf of an electric supplier, shall engage in any deceptive acts
or practices in the marketing, sale or solicitation of electric generation

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782 services.

783 (5) Each electric supplier shall disclose to the Public Utilities 784 Regulatory Authority in a standardized format (A) the amount of 785 additional renewable energy credits, if any, such supplier will purchase 786 other than required credits, (B) where such additional credits are being 787 sourced from, and (C) the types of renewable energy sources that will 788 be purchased. Each electric supplier shall only advertise renewable 789 energy credits pursuant to the methodology approved by the authority 790 and shall report to the authority the renewable energy sources of such 791 credits and any changes to the types of renewable energy sources 792 offered.

793 (6) Any electric supplier offering any services or products that 794 contain renewable energy attributes other than the minimum renewable 795 energy credits used for compliance with the renewable portfolio 796 standards pursuant to section 16-245a shall disclose in each customer 797 contract and marketing materials for each such service or product the 798 renewable energy content of the product or service offering and shall 799 make available, on the electric supplier's Internet web site, information 800 sufficient to substantiate the marketing claims about such content.

801 (7) (A) No contract for electric generation services by an electric 802 supplier shall require a residential customer to pay any fee for 803 termination or early cancellation of a contract. [in excess of fifty dollars, 804 provided when an electric supplier offers a contract, it provides the 805 residential customer an estimate of such customer's average monthly 806 bill, and provided further it] It shall not be considered a termination or 807 early cancellation of a contract if a residential customer moves from one 808 dwelling within the state and remains with the same electric supplier.

(B) If a residential customer does not have a contract for electric
generation services with an electric supplier and is receiving a monthto-month variable rate from such supplier, there shall be no fee for
termination or early cancellation.

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813 (8) An electric supplier shall not make a material change in the terms 814 or duration of any contract for the provision of electric generation 815 services by an electric supplier without the express consent of the 816 customer. Nothing in this subdivision shall restrict an electric supplier 817 from renewing a contract by clearly informing the customer, in writing, 818 not less than thirty days or more than sixty days before the renewal date, 819 of the renewal terms, including a summary of any new or altered terms, 820 and of the option not to accept the renewal offer. [, provided no fee 821 pursuant to subdivision (7) of this subsection shall be charged to a 822 customer who terminates or cancels such renewal within the first two 823 billing cycles of the renewed contract.]

824 (9) Each electric supplier shall file annually with the authority a list825 of any aggregator or agent working on behalf of such supplier.

(10) Each electric supplier shall develop and implement standards
and qualifications for employees and third-party agents who are
engaged in the sale or solicitation of electric generation services by such
supplier.

Sec. 18. Subsection (j) of section 16-245 of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October*1, 2020):

833 (j) No license may be transferred, and no customer may be assigned or transferred, without the prior approval of the authority. Notice of the 834 835 assignment or transfer of a customer shall be provided to the authority 836 at least thirty days prior to the effective date of the assignment or 837 transfer of a customer from one electric supplier to another electric 838 supplier. The Public Utilities Regulatory Authority may, upon its 839 review of such notice, require certain conditions or deny assignment or 840 transfer of the customer. The authority shall approve such customer 841 assignment or transfer within thirty business days of the authority's 842 receipt of notice from the electric supplier unless the authority and 843 electric supplier agree to a specified extension of time. The authority

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may assess additional licensing fees to pay the administrative costs ofreviewing a request for such transfer.

846 Sec. 19. Section 16-243y of the general statutes is repealed and the 847 following is substituted in lieu thereof (*Effective October 1, 2020*):

848 (a) As used in this section:

849 (1) "Municipality" has the same meaning as provided in section 7-850 233b;

851 (2) "Critical facility" means any hospital, police station, fire station, 852 water treatment plant, sewage treatment plant, public shelter, 853 correctional facility or production and transmission facility of a 854 television or radio station, whether broadcast, cable or satellite, licensed 855 by the Federal Communications Commission, any commercial area of a 856 municipality, a municipal center, as identified by the chief elected 857 official of any municipality, or any other facility or area identified by the 858 Department of Energy and Environmental Protection as critical;

(3) "Distributed energy generation" means the generation of
electricity from a unit with a rating of not more than sixty-five
megawatts on the premises of a retail end user within the transmission
and distribution system;

863 (4) "Electric distribution company" and "participating municipal
864 electric utility" have the same meanings as provided in section 16-1;
865 [and]

(5) "Microgrid" means a group of interconnected loads and
distributed energy resources within clearly defined electrical
boundaries that acts as a single controllable entity with respect to the
grid and that connects and disconnects from such grid to enable it to
operate in both grid-connected or island mode; [.]

871 (6) "Resilience" means the ability to prepare for and adapt to changing
 872 conditions and withstand and recover rapidly from deliberate attacks,

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873 <u>accidents or naturally occurring threats or incidents, including, but not</u>
 874 <u>limited to, threats or incidents associated with the impacts of climate</u>

875 <u>change; and</u>

876 (7) "Vulnerable communities" means, but is not limited to, areas
877 where at least fifty-one per cent of residents are low and moderate
878 income persons as defined by the most recent federal decennial census.

(b) The Department of Energy and Environmental Protection shall 879 establish a microgrid and resilience grant and loan pilot program to 880 881 support local distributed energy generation for critical facilities or 882 resilience projects. The department shall develop and issue a request for 883 proposals from municipalities, electric distribution companies, 884 participating municipal electric utilities, energy improvement districts, 885 and nonprofit, academic and private entities seeking to develop 886 microgrid distributed energy generation, or to repurpose existing 887 distributed energy generation for use with microgrids, to support 888 critical facilities or to develop resilience projects. Any entity eligible to submit a proposal pursuant to this section may collaborate with any 889 890 other such entity in submitting such proposal. The department may hire 891 a technical consultant to support the implementation of this section 892 using any bond funds authorized in support of microgrids or resilience.

893 (c) The department shall award grants or loans under the microgrid 894 and resilience grant and loan pilot program to any number of recipients. 895 The department shall prioritize proposals that benefit vulnerable communities. To the extent possible, the amount of loans and grants 896 897 awarded under the program shall be evenly distributed between small, 898 medium and large municipalities. Such grants and loans may provide: 899 (1) Assistance with community planning that includes, but is not limited 900 to, microgrid or resilience project feasibility, including benefit-cost 901 analyses, (2) assistance to recipients for the cost of design, engineering 902 services and interconnection infrastructure for any such microgrid [, 903 and (2)] or resilience project, (3) matching funds or low interest loans for 904 an energy storage system or systems, as defined in section 16-1, or

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905 distributed energy generation projects first placed in service on or after 906 July 1, 2016, provided such generation is derived from a Class I 907 renewable energy source, as defined in section 16-1, or a Class III energy 908 source, as defined in section 16-1, for any such microgrid or resilience 909 project, and (4) nonfederal cost share for grant or loan applications for 910 projects or programs that include microgrids or resilience. The 911 department may establish any financing mechanism to provide or 912 leverage additional funding to support the development of 913 interconnection infrastructure, distributed energy generation, [and] 914 microgrids and resilience projects.

915 (d) Not later than January first, annually, for a period of five years 916 after receiving a grant or loan under the microgrid and resilience grant 917 and loan pilot program, the recipient of such grant or loan shall submit 918 a report to the Public Utilities Regulatory Authority, the Office of Consumer Counsel and the Department of Energy and Environmental 919 920 Protection and, in accordance with section 11-4a, to the joint standing 921 committees of the General Assembly having cognizance of matters 922 relating to appropriations and energy. Such report shall include 923 information concerning the status of such recipient's microgrid or 924 resilience project.

(e) On or before January 1, 2013, the department shall file a report, in
accordance with the provisions of section 11-4a, with the joint standing
committee of the General Assembly having cognizance of matters
relating to energy, identifying other funding sources necessary to
expand the microgrid grant and loan pilot program established
pursuant to this section and any legislative changes necessary to access
such funding.

(f) The Department of Energy and Environmental Protection, in
consultation with the Connecticut Academy of Science and Engineering,
shall study the methods of providing reliable electric services to critical
facilities, taking into consideration the location of such critical facilities.
Such study shall evaluate the costs and benefits of such methods,

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937 including, but not limited to, the use of microgrids, undergrounding
938 and portable turbine generation, and shall make recommendations
939 identifying the most cost-effective and reliable of such methods. Not
940 later than January 1, 2013, the department shall submit the findings of
941 such study, in accordance with section 11-4a, to the joint standing
942 committee of the General Assembly having cognizance of matters
943 relating to energy and technology.

944 Sec. 20. (NEW) (Effective October 1, 2020) Not later than July 1, 2021, 945 the Department of Energy and Environmental Protection, the Public 946 Utilities Regulatory Authority, the Office of Consumer Counsel and the 947 joint standing committee of the General Assembly having cognizance of 948 matters relating to energy shall (1) review the provisions of the 949 Northeast Utilities and NSTAR merger settlement agreement, (2) 950 evaluate the company's commitment to those provisions, and (3) 951 recommend if any of those provisions need reinstatement or 952 codification.

953 Sec. 21. (NEW) (*Effective October 1, 2020*) (a) There is established an 954 Independent Consumer Advocate to act as an independent advocate for 955 ratepayer interests in all matters that may affect the ratepayers of each 956 electric distribution company, as defined in section 16-1 of the general 957 statutes. Such Independent Consumer Advocate shall be instituted on 958 the board of directors for each electric distribution company.

959 (b) (1) Not later than November 1, 2020, and prior to January first in 960 each even-numbered year thereafter, the Consumer Counsel, appointed 961 pursuant to section 16-2a of the general statutes, shall select the 962 Independent Consumer Advocate to serve for a two-year term 963 commencing on the following January first. The Independent Consumer 964 Advocate may be terminated by the Consumer Counsel prior to the 965 completion of a two-year term only for misconduct, material neglect of 966 duty or incompetence.

967 (2) The Independent Consumer Advocate may not be removed by the

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968 electric distribution company's board of directors for any reason. The
969 electric distribution company's board of directors shall not direct or
970 oversee the activities of the Independent Consumer Advocate. The
971 electric distribution company's board of directors shall cooperate with
972 reasonable requests of the Independent Consumer Advocate to enable
973 the Independent Consumer Advocate to effectively perform his or her
974 duties and functions.

975 (c) Each electric distribution company shall promptly adopt any
976 changes to its rules, regulations or other governing documents
977 necessary to carry out the requirements of this section.

978 Sec. 22. Section 16-245m of the general statutes is repealed and the 979 following is substituted in lieu thereof (*Effective October 1, 2020*):

- 980 (a) (1) Repealed by P.A. 18-50, S. 32.
- 981 (2) Repealed by P.A. 14-134, S. 130.
- 982 (3) Repealed by P.A. 11-61, S. 187.
- 983 (b) Repealed by P.A. 18-50, S. 32.

984 (c) The Commissioner of Energy and Environmental Protection shall 985 appoint and convene an Energy Conservation Management Board 986 which shall include the Commissioner of Energy and Environmental 987 Protection, or the commissioner's designee, the Consumer Counsel, or 988 the Consumer Counsel's designee, the Attorney General, or the 989 Attorney General's designee, and a representative of: (1) An 990 environmental group knowledgeable in energy conservation program 991 collaboratives; (2) the electric distribution companies in whose 992 territories the activities take place for such programs; (3) a state-wide 993 manufacturing association; (4) a chamber of commerce; (5) a state-wide 994 business association; (6) a state-wide retail organization; (7) a state-wide 995 farm association; (8) a municipal electric energy cooperative created 996 pursuant to chapter 101a; and (9) residential customers. The board shall

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997 also include two representatives selected by the gas companies. The 998 members of the board shall serve for a period of five years and may be 999 reappointed. Representatives of gas companies, electric distribution 1000 companies and the municipal electric energy cooperative shall be 1001 nonvoting members of the board. The members of the board shall elect 1002 a chairperson from its voting members. If any vote of the board results 1003 in an equal division of its voting members, such vote shall fail.

1004 (d) (1) Not later than November 1, 2012, and every three years 1005 thereafter, electric distribution companies, as defined in section 16-1, in 1006 coordination with the gas companies, as defined in section 16-1, shall 1007 submit to the Energy Conservation Management Board a combined 1008 electric and gas Conservation and Load Management Plan, in 1009 accordance with the provisions of this section, to implement cost-1010 effective energy conservation programs, demand management and 1011 market transformation initiatives. All supply and conservation and load 1012 management options shall be evaluated and selected within an 1013 integrated supply and demand planning framework. Services provided 1014 under the plan shall be available to all customers of electric distribution 1015 companies and gas companies, provided a customer of an electric 1016 distribution company may not be denied such services based on the fuel 1017 such customer uses to heat such customer's home. The Energy 1018 Conservation Management Board shall advise and assist the electric 1019 distribution companies and gas companies in the development of such 1020 plan. The Energy Conservation Management Board shall approve the 1021 plan before transmitting it to the Commissioner of Energy and 1022 Environmental Protection for approval, modification or rejection. The 1023 commissioner shall, in an uncontested proceeding during which the 1024 commissioner may hold a public meeting, approve, modify or reject said 1025 plan prepared pursuant to this subsection. Following approval by the 1026 commissioner, the board shall assist the companies in implementing the 1027 plan and collaborate with the Connecticut Green Bank to further the 1028 goals of the plan. Said plan shall include a detailed budget sufficient to 1029 fund all energy efficiency that is cost-effective or lower cost than

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1030 acquisition of equivalent supply, and shall be [reviewed and] approved, 1031 modified or rejected by the commissioner. The commissioner may, in 1032 consultation with the Energy and Conservation Management Board, 1033 issue a solicitation for conservation and load management plans 1034 administered by third parties, and may select any such plan that meets 1035 the goals of this section. Any such selected plan shall be funded by the 1036 revenues collected pursuant to this section. The Public Utilities 1037 Regulatory Authority shall, not later than sixty days after the plan or 1038 plans [is] are approved by the commissioner, ensure that the balance of 1039 revenues required to fund such [plan is] plans are provided through 1040 fully reconciling conservation adjustment mechanisms. Electric 1041 distribution companies shall collect a conservation adjustment 1042 mechanism that ensures the plan is fully funded by collecting an 1043 amount that is not more than the sum of six mills per kilowatt hour of 1044 electricity sold to each end use customer of an electric distribution 1045 company during the three years of any Conservation and Load 1046 Management Plan. The authority shall ensure that the revenues 1047 required to fund such [plan] any plan or plans approved by the 1048 commissioner pursuant to this section with regard to gas companies are 1049 provided through a fully reconciling conservation adjustment 1050 mechanism for each gas company of not more than the equivalent of 1051 four and six-tenth cents per hundred cubic feet during the three years of 1052 any Conservation and Load Management Plan. Said [plan] plans, collectively, shall include steps that would be needed to achieve the goal 1053 1054 of weatherization of eighty per cent of the state's residential units by 1055 2030 and to reduce energy consumption by 1.6 million MMBtu, or the 1056 equivalent megawatts of electricity, as defined in subdivision (4) of 1057 section 22a-197, annually each year for calendar years commencing on 1058 and after January 1, 2020, up to and including calendar year 2025. Each 1059 program contained in the plan submitted by the electric distribution 1060 companies and gas companies shall be reviewed [by such companies] and accepted, modified or rejected by the Energy Conservation 1061 1062 Management Board prior to submission to the commissioner for 1063 approval. The Energy Conservation Management Board shall, as part of

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its review, examine opportunities to offer joint programs providing
similar efficiency measures that save more than one fuel resource or
otherwise to coordinate programs targeted at saving more than one fuel
resource. Any costs for joint programs shall be allocated equitably
among the conservation programs. The Energy Conservation
Management Board shall give preference to projects that maximize the
reduction of federally mandated congestion charges.

1071 (2) There shall be a joint committee of the Energy Conservation 1072 Management Board and the board of directors of the Connecticut Green 1073 Bank. The boards shall each appoint members to such joint committee. 1074 The joint committee shall examine opportunities to coordinate the 1075 programs and activities funded by the Clean Energy Fund pursuant to 1076 section 16-245n with the programs and activities contained in the plan 1077 or plans developed under this subsection and to provide financing to 1078 increase the benefits of programs funded by the plan <u>or plans</u> so as to 1079 reduce the long-term cost, environmental impacts and security risks of 1080 energy in the state. Such joint committee shall hold its first meeting on 1081 or before August 1, 2005.

1082 (3) Programs included in the plan or plans developed under 1083 subdivision (1) of this subsection shall be screened through cost-1084 effectiveness testing that compares the value and payback period of 1085 program benefits for all energy savings to program costs to ensure that 1086 programs are designed to obtain energy savings and [system] societal 1087 benefits, including mitigation of federally mandated congestion 1088 charges, whose value is greater than the costs of the programs. Program 1089 cost-effectiveness shall be reviewed by the Commissioner of Energy and 1090 Environmental Protection annually, or otherwise as is practicable, and 1091 shall incorporate the results of the evaluation process set forth in 1092 subdivision (4) of this subsection. If a program is determined to fail the 1093 cost-effectiveness test as part of the review process, it shall either be 1094 modified to meet the test or shall be terminated, unless it is integral to 1095 other programs that in combination are cost-effective. On or before 1096 March 1, 2005, and on or before March first annually thereafter, the

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1097 board shall provide a report, in accordance with the provisions of 1098 section 11-4a, to the joint standing committees of the General Assembly 1099 having cognizance of matters relating to energy and the environment 1100 that documents (A) expenditures and fund balances and evaluates the 1101 cost-effectiveness of such programs conducted in the preceding year, 1102 and (B) the extent to and manner in which the programs of such board 1103 collaborated and cooperated with programs, established under section 1104 7-233y, of municipal electric energy cooperatives. To maximize the 1105 reduction of federally mandated congestion charges, programs in the 1106 plan may allow for disproportionate allocations between the amount of 1107 contributions pursuant to this section by a certain rate class and the 1108 programs that benefit such a rate class. Before conducting such 1109 evaluation, the board shall consult with the board of directors of the 1110 Connecticut Green Bank. The report shall include a description of the 1111 activities undertaken during the reporting period.

1112 (4) The Commissioner of Energy and Environmental Protection shall 1113 comprehensive adopt an independent, program evaluation, 1114 measurement and verification process to ensure the Energy 1115 Conservation Management Board's programs, and any other plan or 1116 plans approved by the commissioner pursuant to subdivision (1) of this 1117 subsection, are administered appropriately and efficiently, comply with 1118 statutory requirements, programs and measures are cost effective, 1119 evaluation reports are accurate and issued in a timely manner, 1120 evaluation results are appropriately and accurately taken into account 1121 in program development and implementation, and information 1122 necessary to meet any third-party evaluation requirements is provided. 1123 An annual schedule and budget for evaluations as determined by the 1124 board shall be included in the plan or plans filed with or selected by the 1125 commissioner pursuant to subdivision (1) of this subsection. The electric 1126 distribution and gas company representatives and the representative of 1127 a municipal electric energy cooperative may not vote on board plans, 1128 budgets, recommendations, actions or decisions regarding such process 1129 or its program evaluations and their implementation. Program and

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1130 measure evaluation, measurement and verification shall be conducted 1131 on an ongoing basis, with emphasis on impact and process evaluations, 1132 programs or measures that have not been studied, and those that 1133 account for a relatively high percentage of program spending. 1134 Evaluations shall use statistically valid monitoring and data collection 1135 techniques appropriate for the programs or measures being evaluated. 1136 All evaluations shall contain a description of any problems encountered 1137 in the process of the evaluation, including, but not limited to, data 1138 collection issues, and recommendations regarding addressing those 1139 problems in future evaluations. The board shall contract with one or 1140 more consultants not affiliated with the board members to act as an 1141 evaluation administrator, advising the board regarding development of 1142 a schedule and plans for evaluations and overseeing the program 1143 evaluation, measurement and verification process on behalf of the 1144 board. Consistent with board processes and approvals and the 1145 Commissioner of Energy and Environmental Protection's decisions 1146 regarding evaluation, such evaluation administrator shall implement 1147 the evaluation process by preparing requests for proposals and selecting 1148 evaluation contractors to perform program and measure evaluations 1149 and by facilitating communications between evaluation contractors and 1150 program administrators to ensure accurate and independent 1151 evaluations. In the evaluation administrator's discretion and at his or 1152 her request, the [electric distribution and gas companies] administrators 1153 of the program under review shall communicate with the evaluation 1154 administrator for purposes of data collection, vendor contract 1155 administration, and providing necessary factual information during the 1156 course of evaluations. The evaluation administrator shall bring 1157 unresolved administrative issues or problems that arise during the 1158 course of an evaluation to the board for resolution, but shall have sole 1159 authority regarding substantive and implementation decisions 1160 regarding any evaluation. Board members, including electric 1161 distribution and gas company representatives, may not communicate 1162 with an evaluation contractor about an ongoing evaluation except with 1163 the express permission of the evaluation administrator, which may only

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1164 be granted if the administrator believes the communication will not 1165 compromise the independence of the evaluation. The evaluation 1166 administrator shall file evaluation reports with the board and with the 1167 Commissioner of Energy and Environmental Protection in its most 1168 recent uncontested proceeding pursuant to subdivision (1) of this 1169 subsection and the board shall post a copy of each report on its Internet 1170 web site. The board and its members, including electric distribution and 1171 gas company representatives, may file written comments regarding any 1172 evaluation with the commissioner or for posting on the board's Internet 1173 web site. Within fourteen days of the filing of any evaluation report, the 1174 commissioner, members of the board or other interested persons may 1175 request in writing, and the commissioner shall conduct, a transcribed 1176 meeting to review the methodology, results technical and 1177 recommendations of any evaluation. Participants in any such 1178 technical meeting shall include the transcribed evaluation 1179 administrator, the evaluation contractor and the Office of Consumer 1180 Counsel at its discretion. On or before November 1, 2011, and annually 1181 thereafter, the board shall report to the joint standing committee of the 1182 General Assembly having cognizance of matters relating to energy, with 1183 the results and recommendations of completed program evaluations.

1184 (5) Programs included in the plan or plans [developed] approved by 1185 the commissioner under subdivision (1) of this subsection may include, 1186 but not be limited to: (A) Conservation and load management programs, 1187 including programs that benefit low-income individuals; (B) research, 1188 development and commercialization of products or processes which are 1189 more energy-efficient than those generally available; (C) development 1190 of markets for such products and processes; (D) support for energy use 1191 assessment, real-time monitoring systems, engineering studies and 1192 services related to new construction or major building renovation; (E) 1193 the design, manufacture, commercialization and purchase of energy-1194 efficient appliances and heating, air conditioning and lighting devices; 1195 (F) program planning and evaluation; (G) indoor air quality programs 1196 relating to energy conservation; (H) joint fuel conservation initiatives

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1197 programs targeted at reducing consumption of more than one fuel 1198 resource; (I) conservation of water resources; (J) public education 1199 regarding conservation; and (K) demand-side technology programs. 1200 [recommended by the Conservation and Load Management Plan.] 1201 Support for such programs may be by direct funding, manufacturers' 1202 rebates, sale price and loan subsidies, leases and promotional and 1203 educational activities. The Energy Conservation Management Board 1204 shall periodically review contractors to determine whether they are 1205 qualified to conduct work related to such programs and to ensure that 1206 in making the selection of contractors to deliver programs, a fair and 1207 equitable process is followed. There shall be a rebuttable presumption 1208 that such contractors are deemed technically qualified if certified by the 1209 Building Performance Institute, Inc. or by an organization selected by the commissioner. The plan or plans shall also provide for expenditures 1210 1211 by the board for the retention of expert consultants and reasonable 1212 administrative costs provided such consultants shall not be employed 1213 by, or have any contractual relationship with, an electric distribution 1214 company or a gas company. Such costs shall not exceed five per cent of 1215 the total cost of the plan.

1216 (e) Deleted by P.A. 11-80, S. 33.

1217 (f) Not later than December 31, 2006, and not later than December thirty-first every five years thereafter, the Energy Conservation 1218 1219 Management Board shall, after consulting with the Connecticut Green 1220 Bank, conduct an evaluation of the performance of the programs and 1221 activities specified in the plan or plans approved by the commissioner 1222 pursuant to subsection (d) of this section and submit a report, in 1223 accordance with the provisions of section 11-4a, of the evaluation to the 1224 joint standing committee of the General Assembly having cognizance of 1225 matters relating to energy.

1226 (g) Repealed by P.A. 06-186, S. 91.

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This act shall take effect as follows and shall amend the following sections:		
sections		
Section 1	from passage	New section
Sec. 2	from passage	16-19(a)
Sec. 3	<i>October 1, 2020</i>	16-19a(a) and (b)
Sec. 4	from passage	New section
Sec. 5	from passage	New section
Sec. 6	<i>October 1, 2020</i>	16-19(a) and (b)
Sec. 7	October 1, 2020	16-43(b)
Sec. 8	October 1, 2020	16-47(d)
Sec. 9	October 1, 2020	16-243p
Sec. 10	from passage and	16-32i
	applicable to any	
	emergency occurring on or	
	after July 1, 2020	
Sec. 11	from passage and	New section
	applicable to any	
	emergency occurring on or	
6 19	after July 1, 2020	
Sec. 12	from passage	New section
Sec. 13	from passage	New section
Sec. 14	October 1, 2020	New section
Sec. 15	from passage	16-41(a)
Sec. 16	October 1, 2020	16a-3a
Sec. 17	October 1, 2020	16-245o(h)
Sec. 18	October 1, 2020	16-245(j)
Sec. 19	<i>October 1, 2020</i>	16-243y
Sec. 20	<i>October 1, 2020</i>	New section
Sec. 21	<i>October 1, 2020</i>	New section
Sec. 22	<i>October</i> 1, 2020	16-245m